

# New User Mobile App Banking

## ENROLLMENT INSTRUCTIONS

1.

Download the “CES Credit Union” App and select “First time user? Enroll now.”.

2.

At the “New user enrollment” screen you will need to input the following information.

Enrollment information needed will be for the Primary Name or Entity/Business Name. What is input must match what is on file for that account.

- Social Security Number or EIN/ TIN
- Member Number
- Email
- Mobile Phone Number

3.

You will be prompted to enroll in 2-step verification.

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4.

Let's set up your phone

Provide a phone number that we have on file. On sign in, this number will be used to contact you with a unique verification code to confirm it's you. Message and data rates may apply.

Country Phone

+1

US/Canada

Next

Need help?

Please the input the mobile phone number that we have on file for you.

5.

How do you want to get your codes?

We will send a one-time code to the phone number you provided. It will be valid for 5 minutes.

Text message/SMS (2FA program)  
Message and data rates may apply.  
Reply HELP for help and STOP to opt out.  
SMS terms Privacy policy

Phone call

Send code

Need help?

Please choose between a text message or phone call to receive your verification code.

6.

Confirm phone number

We will be sending you a text message shortly at \*\*\*\*\* with your verification code. This code will expire after 5 minutes.

Verification code

542932

Verify

Resend Code

Please input received verification code sent.  
Note: code is only valid for 5 minutes.

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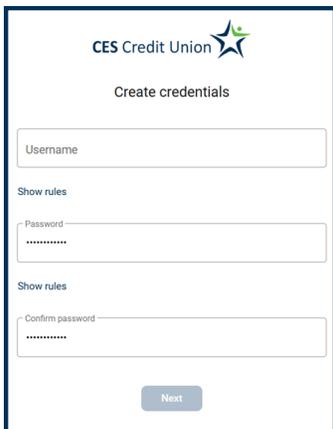
## ENROLLMENT INSTRUCTIONS

7.



Next, you will need to accept the Digital Terms of Use Agreement.

8.



The final step is to create your **username** and **password**.

9.



You will then be asked prompt to set a passcode for the device and select if you would like to enroll in biometric login.