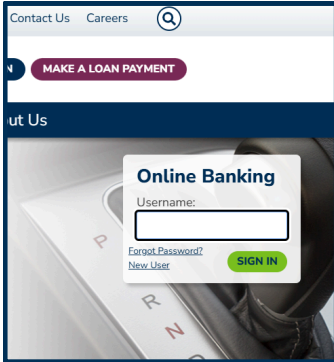


New User Online Banking

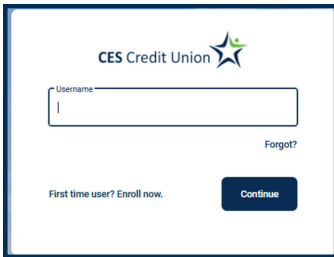
ENROLLMENT INSTRUCTIONS

1.



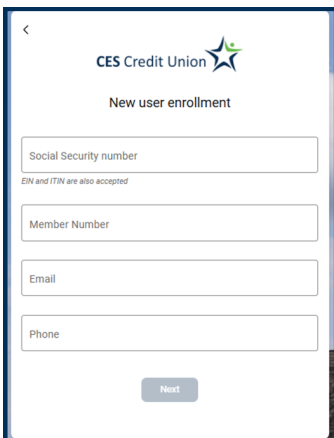
Go to www.cescu.com and select “New User” from the home page.

2.



Click “First time user? Enroll now.”

3.

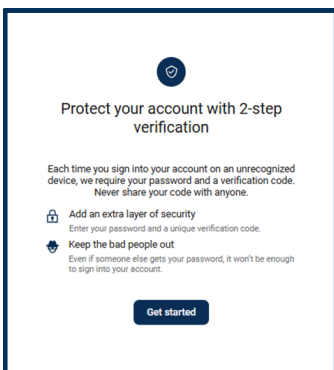


At the “New user enrollment” screen you will need to input the following information.

Enrollment information needed will be for the Primary Name or Entity/Business Name. What is input must match what is on file for that account.

- Social Security Number or EIN/ TIN
- Member Number
- Email
- Mobile Phone Number

4.



You will be prompted to enroll in 2-step verification.

New User Online Banking

ENROLLMENT INSTRUCTIONS (CONT.)

5.

Let's set up your phone

Provide a phone number that we have on file. On sign in, this number will be used to contact you with a unique verification code to confirm it's you. Message and data rates may apply.

Country: +1 Phone: [input field]
US/Canada

Next

Need help?

Please input the mobile phone number that we have on file for you.

6.

How do you want to get your codes?

We will send a one-time code to the phone number you provided. It will be valid for 5 minutes.

Text message/SMS (2FA program)
Message and data rates may apply.
Reply HELP for help and STOP to opt out.
SMS terms Privacy policy

Phone call

Send code

Need help?

Please choose between a text message or phone call to receive your verification code.

7.

Confirm phone number

We will be sending you a text message shortly at ***** with your verification code. This code will expire after 5 minutes.

Verification code: 542932

Verify

Resend Code

Please input received verification code sent.
Note: code is only valid for 5 minutes.

8.

Digital Terms of Use

EFT Agreement and Disclosure

Online Agreement

ACCESS Online may require you to allow pop-ups from this website to enable some features. This service does require some responsibility and precautions on your part. Do not share your account numbers or passwords with others. Do not write them down where others can see them. Conceal your phone so others cannot see your information, or what you type. Close out the online banking session when you are done. Use passwords that others could not easily guess.

This service includes features that can help you manage your money and detect fraud. *E-Alerts: You can setup text or email alerts to notify you of deposits and withdrawals on your account and notify you if your account falls below the dollar level you set. Message and data rates may apply. ** debit Card Holds: This selection will usually show all pending holds on funds due to a debit card transaction, usually at a merchant like a store or gas station. These holds may last a few hours up to a few days before the transaction posts or is cleared or expires.

The Bill-Pay service lets you manage your payments to others. There's no cost for unlimited use of this service, but if the service is inactive for 45 days, there is a \$3/month fee. More information may be found in the Bill Pay Agreement.

Good Faith Disclosure regarding ADA Compliance for this Website: CCS Credit Union is committed to providing a website that is accessible to the widest possible audience in accordance with ADA standards and guidelines. We are actively working to

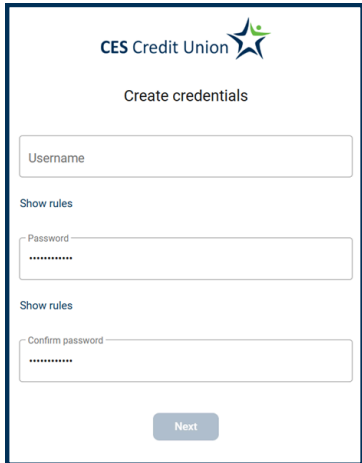
Accept

Next, you will need to accept the Digital Terms of Use Agreement.

New User Online Banking

ENROLLMENT INSTRUCTIONS (CONT.)

9.



The screenshot shows a web form titled "CES Credit Union" with a star logo. Below the logo is the text "Create credentials". The form contains three input fields: "Username", "Password", and "Confirm password". Each password field is preceded by a "Show rules" link. A "Next" button is located at the bottom of the form.

The final step is to create your username and password.

New User Mobile App Banking

ENROLLMENT INSTRUCTIONS

1.

Download the “CES Credit Union” App and select “First time user? Enroll now.”.

2.

At the “New user enrollment” screen you will need to input the following information.

Enrollment information needed will be for the Primary Name or Entity/Business Name. What is input must match what is on file for that account.

- Social Security Number or EIN/ TIN
- Member Number
- Email
- Mobile Phone Number

3.

You will be prompted to enroll in 2-step verification.

New User Mobile App Banking

ENROLLMENT INSTRUCTIONS

4.

Let's set up your phone

Provide a phone number that we have on file. On sign in, this number will be used to contact you with a unique verification code to confirm it's you. Message and data rates may apply.

Country Phone

+1

US/Canada

Next

Need help?

Please the input the mobile phone number that we have on file for you.

5.

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Phone call

Send code

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6.

Confirm phone number

We will be sending you a text message shortly at ***** with your verification code. This code will expire after 5 minutes.

Verification code

542932

Verify

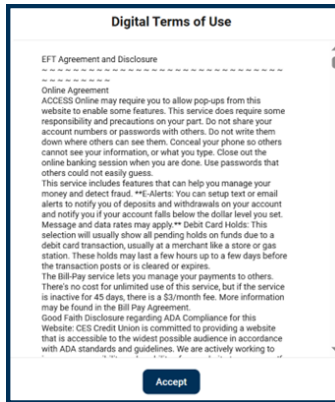
Resend Code

Please input received verification code sent.
Note: code is only valid for 5 minutes.

New User Mobile App Banking

ENROLLMENT INSTRUCTIONS

7.



Digital Terms of Use

EFT Agreement and Disclosure

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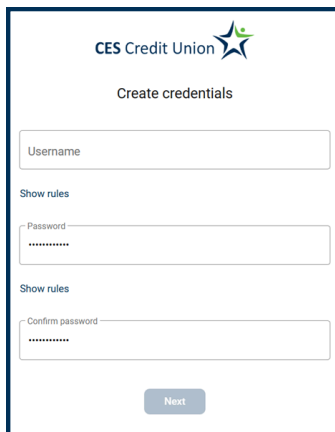
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Accept

Next, you will need to accept the Digital Terms of Use Agreement.

8.



CES Credit Union 

Create credentials

Username

Show rules

Password

.....

Show rules

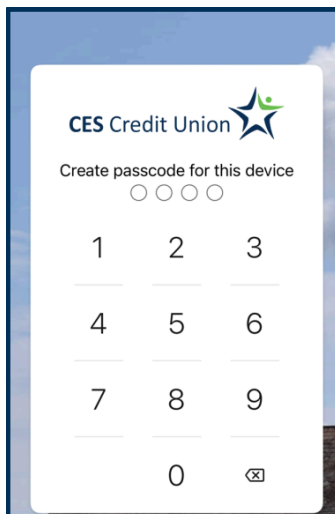
Confirm password


.....

Next

The final step is to create your **username** and **password**.

9.



CES Credit Union 


Create passcode for this device

○ ○ ○ ○

1 2 3

4 5 6

7 8 9

0 

You will then be asked prompt to set a passcode for the device and select if you would like to enroll in biometric login.